

# PATIENT DEFENDER

Learn • Plan • Save • **Protect**

Patient Defender Provides Access to a Nationally Renowned Law Firm – If Reasonable Efforts to Resolve Balance-Billing Fail, Our Partner Law Firm will Directly Represent the Patient

- ▶ A Unique Approach in the Healthcare Industry to Combat Balance-Billing
- ▶ For a PEPM Fee an Attorney Protects Patients Against Abusive Balance Bills
- ▶ The Phia Group Protects the Plan, While the Patient Enjoys Independent Counsel
- ▶ Patients are Represented From Notice of Collections to Filing Legal Appeals
- ▶ Patient and Plan Consent Ensures Cooperation and No Conflict of Interest
- ▶ All Negotiation and Litigation Strategies are Considered When Handling a Case
- ▶ Attorneys Have Researched the Best Approach in Every State to Ensure Compliance



EMPOWERING PLANS

**Phone:** 781-535-5600

**Email:** [info@phiagroup.com](mailto:info@phiagroup.com)

**Website:** [phiagroup.com](http://phiagroup.com)